



# MONTANA ARTISTIC IMPRESSIONS, INC.

## TERMS AND CONDITIONS

### Minimum Orders

Montana Artistic Impressions Inc. has no minimum orders requirements, as a benefit to our Customers.

### Ordering Information

Orders are processed the same day they are received. If you provide your email address, we can acknowledge your order and send tracking information when the order is shipped. You may place a telephone order by calling 866-961-3353. Our office hours are 8:30a.m. to 5:00p.m. (Mountain standard time).

### Special Pricing Agreement

If you or your company has received special pricing on your merchandise, your account must stay out of a delinquent status. If your account falls Past Due, your pricing will revert to the full wholesale price for each item. All accounts must stay in Good Standing to receive the benefit of lower cost.

### Payment and Terms

We accept Visa, Master Card, Discover and American Express. We offer credit terms on approval. To apply for credit terms, please complete our New Account Application. This can be provided from your sales Rep, from our office or downloaded off of our website at [www.maiwholesale.com](http://www.maiwholesale.com). Please allow for ample time for credit check on first order. Credit references can only be checked when accompanied by an order. By placing an order with Montana Artistic Impressions, Inc., you are agreeing to pay for the amount of your purchase plus shipping and handling charges.

### Past Due Accounts

Past due invoices are charged a finance charge of 1.5% per month on the unpaid balance, or the maximum amount allowed by state law. Accounts more than 90 days past due will be sent to a collection company. We will not accept product returns on accounts that are past due. Attorney fees and fees involved with Collection Agencies will be added to all accounts that are sent to collection. As stated above, accounts that receive discount pricing will receive the full wholesale pricing. Returned checks or Stop Payment Checks will incur a \$35.00 fee for each occurrence and will be charged to the account. Your account will then be changed to CREDIT CARD ONLY account.

### Claims/Damages/Returns

All damage and shortage claims must be made within 7 days after receipt of merchandise. All claims must be accompanied by freight bill or bill of lading signed by delivery person clearly stating the damages or discrepancies. It is the responsibility of the customer to verify the number of items delivered with the number of items on the bill of lading or packing slip. Please allow 2 weeks for processing the return. An authorization number is required for all returns. Please call to obtain a Return Merchandise Number (RMA). Returned merchandise is subject to a 15% restocking charge. We are not responsible for damage due to customer or consumer use or abuse.

### Back Orders

When it is impossible to ship your order complete, the balance will automatically be back ordered. All back orders more than \$50 will ship automatically when the merchandise becomes available. If you have back orders less than \$50.00, we will ship the merchandise with your next order or we will ship the order separately at your request. If you do not want us to ship any back orders, please tell us at the time of your order.

### Signatures

The buyer's signature is required on all orders. By signing the order, you are agreeing to purchase the product as requested. No cancellations will be allowed once the order has been submitted.

### Bar Coding and Pre Pricing

At your request, we can label a product with a bar code with UPC numbers. If the order does not specify bar coding, the order will be shipped without it. Please notify us if you want the product pre priced and the amount. If the order does not specify pre pricing, the order will be shipped without it.

### Consumer Product Safety

Montana Artistic Impressions, Inc. abides by all federal and state regulations that are required by the consumer product safety guidelines as stated in the CPSC regulations. We will provide all necessary documentation to our customers upon request.

All artwork, images and product designs are created and owned by Montana Artistic Impressions, Inc and are protected under U.S. and International copyright law.

All Prices, Policies and Terms are subject to change without notice.

If you have any questions please write, call or email us at:

Montana Artistic Impressions, Inc.  
115 Kurtz Lane  
Hamilton, MT 59840  
Toll Free: 866-961-3353  
Toll Free Fax: 866-961-0047  
[www.maiwholesale.com](http://www.maiwholesale.com)  
[info@mtartistic.com](mailto:info@mtartistic.com)